

# **City of Long Beach**

## **Multi-Service Center (MSC)**

The MSC is operated by the City of Long Beach, Department of Health and Human Services, with several co-located nonprofit agencies. The MSC is designed to provide one-stop access to resources for individuals and families experiencing homelessness within the City of Long Beach. The MSC serves as the point of entry for homeless services city-wide, providing a wide range of services from basic amenities of shower, laundry, mail and message center, to street outreach, van shuttle, transportation, childcare, medical care, mental health services, substance abuse treatment, HIV/AIDS, integrated case management, and housing coordination. The MSC mission is to provide comprehensive supportive services to promote progress towards permanent housing, self-sufficiency, by creating a community where health, safety, and well-being are established.

### **Department of Health and Human Services**

As lead operator of the MSC, the DHHS - Bureau of Human and Social Services staff provide Continuum of Care services including street outreach, intake reception, comprehensive assessment, supportive case management and housing coordination services. The MSC Coordinator ensures that all client services are well organized between DHHS staff and the collaborative partnering agencies.

### **Collaborative Partners**

#### **Atlantic Recovery Services**

Youth transitional/Adult transitional and permanent housing for persons in drug/alcohol recovery.

#### **Beyond Shelter**

Beyond Shelter provides family transitional and permanent housing services, homeless prevention, life-skills training, and home-based case management using the Housing First methodology.

#### **Children Today - The Play House**

The Play House provides licensed childcare for up to 39 homeless children under 5 years old, promoting daily structure, safety and security for young children while parents work to regain family stability.

#### **Goodwill Industries**

Goodwill provides employment preparation training course, vocational assessment and job placement.

#### **Institute for Urban Research and Development**

Provider for Project Achieve, a 59-bed year round shelter in Long Beach.

Consultant for the March 12, 2003 Homeless Count and Assessment,  
and the 10-year Plan to End Homelessness.

#### **Mental Health Association (MHA) – Homeless Assistance Program (HAP)**

MHA provides street outreach, psychiatric evaluation, treatment and housing placement services for the chronically mentally ill population.

**New Image Emergency Shelter**

New Image Emergency Shelter provides street outreach, case management, HIV services, motel and food vouchers, rental and utility assistance, transitional age youth services, and Stepping Stone transitional housing for families.

**Department of Health and Human Services -Public Health Nursing**

Public Health Nursing provides adult preventive health education and screenings, TB, HIV and STD testing (Mobil Health Clinic), street outreach medical care and referrals.

**Substance Abuse Foundation (SAF)**

SAF provides assessment, education, case management, and referrals for treatment of substance abuse.

**The Children's Clinic**

The Children's Clinic provides comprehensive healthcare for children including; immunizations, well-child checkups, preventive health screenings, physicals, and acute care for childhood diseases, prescription medications and referrals.

**US Veterans Initiative (US Vets) - Villages at Cabrillo**

US Vets provides transitional and permanent housing, work reentry programs and a full-service employment center for homeless male and female veterans.

**Long Beach Veterans Affairs Medical Center (VAMC)**

VAMC provides street outreach, mental and physical health care for homeless veterans, a substance abuse treatment program located at the Villages at Cabrillo, and employment assistance and vocational rehabilitation programs at the Long Beach VA Medical Center.



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***Working Together to Serve***

Department of Health & Human Services

Multi-Service Center for the Homeless

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